

# CENTURY

e y e w e a r

207 South Main Street, Minot ND 58701 Ph: 701.852.5626 Fax: 701.838.6723

## RETURN POLICY FOR EYEGLASSES & CONTACT LENSES

All sales of prescription and non-prescription eyeglasses and sunglasses are final. If, however, there are any discrepancies between the Doctor's prescription and the lenses manufactured by the lab, or between the Doctor's prescription and the actual prescription, any adjustments to the prescription lenses are included at no charge within 30 days. Adjustments for glasses are provided free of charge. Professional services are nonrefundable. All name-brand eyeglass frames are under manufacturer warranty for any manufacturing defects for up to one year from the date of purchase. This does not include accidental damage or breakage that has been incurred to the frames. Even though the eyeglass frame is under warranty by the manufacturer, the manufacturer does not pay for the shipping and handling for the exchange of the defective frames for the new frames. The patient will be responsible for the two-way shipping costs involved. Discontinued frames have no warranty. With regard to sales of non-specialty soft contact lenses, any unopened & unmarked boxes may be returned for a full refund, or exchanged, within 30 days. All sales of specialty gas permeable (rigid) and hybrid (containing both rigid and soft components) contact lenses are final. If, however, there are any discrepancies between the Doctor's prescription and the actual prescription, any exchanges for the appropriate contact lens prescription will be honored at no charge as long as enough time is given for the lenses to be mailed and physically received by the manufacturer within 30 days.

## POLICY FOR PICKING UP EYEGLASSES & CONTACT LENSES

All eyeglasses and contact lenses that have been prescribed, fitted, and purchased by the patient will be kept in the office for a total of one year from the date of purchase. If the patient does not pick up his/her eyeglasses or contact lenses within that year, they shall, by default, become the property of Century Eyewear, and we will no longer be responsible for those eyeglasses or contact lenses after that one-year time period.

## INSURANCE

Submittal to a patient's insurance is not a guarantee of benefits. All patients are responsible for any balance that their insurance does not cover.

## HIPAA/ Privacy Policy

I understand that Century Eyewear and Dr. Jason L. Bradley are participating in the federal requirements of protecting our health care information and will not release any information without my request. A copy of Century Eyewear's Notice of Privacy Practices is available upon your request.

**I have read, understood, and shall abide by all aspects of the policies explained to me above.**

\_\_\_\_\_  
Patient or Guardian Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Patient Name

\_\_\_\_\_  
Patient Date of Birth

I authorize the use of my signature for insurance submittal (if applicable)